

## MESQUITE PEDIATRICS FINANCIAL POLICY

We are doing everything possible to hold down the cost of medical care. You can help a great deal by reducing the number of bills we send to you. The following is a summary of our payment policy.

**Payment is required at the time services are rendered** unless other arrangements have been made in advance. This includes applicable coinsurance, co-payments and deductibles for participating insurance companies. Acceptable forms of payment include cash, personal checks (established patients only), and credit cards. Please note that there is a service charge of **\$25.00** for returned checks.

Patients with an outstanding balance 60 days or more overdue must make arrangements for payment prior to scheduling appointments. We reserve the right to charge a billing fee after 60 days. Any unpaid balances after 90 days could result in collection action. **If this should occur, you will be charged a 35% collection fee.** We realize that financial difficulty is a reality and we are happy to help our families in need. Financial arrangements are encouraged should you be unable to pay your balance in full. If you need assistance in this area, please contact our practice administrator.

**INSURANCE:** We bill participating insurance companies as a courtesy to you. You are expected to pay your deductible and co-payments at the time of service. If we have not received payment from your insurance company within 45 days of the date of service, you may be expected to pay the balance in full. You are responsible to be sure all charges are paid whether by you or by your insurance carrier.

**REFUNDS:** Patient/guarantor credits in amounts less than \$20.00 will be retained on account to be credited toward future balances unless a written request for refund is received. Amounts \$20.00 and greater will be refunded to the patient/guarantor.

**MISSED APPOINTMENTS/LATE CANCELLATIONS:** Missed appointments represent a cost to us, to you and to other patients who could have been seen in the time set aside for you. Cancellations are required 24 hours prior to the appointment. We reserve the right to charge the current no show fee as listed on our website for missed or late-canceled appointments. Excessive abuse of scheduled appointments may result in discharge from the practice.

**PRIMARY CARE PHYSICIAN ASSIGNMENT:** It is your responsibility to ensure that one of the doctors at Mesquite Pediatrics is assigned as your Primary Care Physician if your insurance policy requires you to choose one. Failure to do so may result in additional out of pocket costs for you.

**FINANCIAL AGREEMENT:** I have requested medical services from Mesquite Pediatrics on behalf of myself and/or my dependents, and understand that by making this request I become fully financially responsible for any and all charges incurred in the course of the treatment authorized. I further understand that fees are due and payable on the date that services are rendered and agree to pay all such charges (copay, coinsurance and/or deductible) incurred in full immediately upon presentation of the appropriate statement.